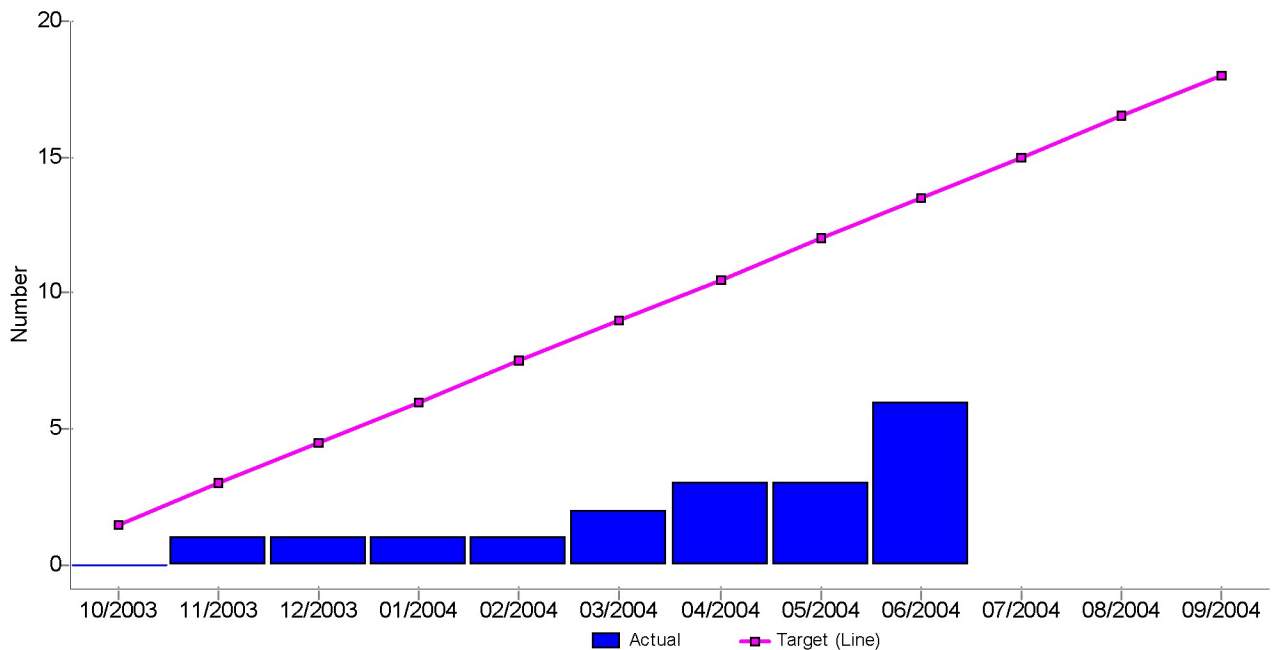


Status of FAA Performance Targets

TGT: Injuries From Turbulence (FAA) This Year to Date (Sum)



Description

TGT: Reduce serious injuries from turbulence accidents by 33% by FY2008 (from the FY1996-2000 average of 18 serious injuries per year to no more than 12). (FY 2004 target is no more than 18.)

Period Table

	Actual	Target (Line)	Index Range
10/2003	0	2	Green
11/2003	1	3	Green
12/2003	1	5	Green
01/2004	1	6	Green
02/2004	1	8	Green
03/2004	2	9	Green
04/2004	3	11	Green
05/2004	3	12	Green
06/2004	6	14	Green
07/2004	--	15	Unknown
08/2004	--	17	Unknown
09/2004	--	18	Unknown

Commentary (06/2004)

Only six serious injuries have resulted from a turbulence accident this year. We believe one of the factors for this below-average trend is that aircrews have been providing announcements to passengers related to turbulence that indicates an enhanced awareness of the risk.